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Collated by Jenny Nothdurft, Regional Youth Support Coordinator

To add changes please email [jenny.nothdurft@qed.qld.gov.au](mailto:jenny.nothdurft@qed.qld.gov.au)

November 02, 2023

**TOOWOOMBA**

|  |  |  |  |
| --- | --- | --- | --- |
| Day | Service | Location | Information |
| Weekdays | Basement | 10 Neil Street  Toowoomba | 11 am – 12.30 pm   * Lunch time meals * Swags for people experiencing homelessness * Hygiene packs * Clothing * Bras for women experiencing homelessness   Service the BASE hosts:  Department of Human Services 11 am – 12.30 pm Monday  Lifeline Counsellor 11 am – 12.30 pm Thursday  Hair Aid (every 6 weeks)  Homeless Pet Vet (11 am, 2nd Wednesday of the Month) |
| Every Day | Toowoomba Homeless Outreach Inc | Clewley Park  Toowoomba | 7:30 to 9:30 am  Breakfast  Showers  Washing Machines & Dryer |
| Mondays and Fridays | Protea Place | 131 Russell Street  Toowoomba | 10 am – 2 pm  WOMEN ONLY  Lunch  Laundry  Shower  Clothing  Assistance and support |
| Weekdays | Club House | 112 Russell Street  Toowoomba | $4 Lunchtime Mean, order by 11 am |
| Mon, Tues, Thurs & Saturday | Wilsonton Progress Association | Settles Inn Carpark, Cnr James and Ruthven Street  Toowoomba | 5 pm - 7 pm  Food Services  Hot Drinks  Clothing  Bakery Goodies  Shower Packs |
| Wed  Friday  Sunday | Rosie’s Toowoomba | Harlaxton Park, Doyle St  Cathro Park, Cnr Ruthven  Wine Drive Park | 5 – 6.30PM  5 – 6.30 pm  10.30 to 12.30 pm |
| Wednesday | Christ Life Kitchen | Cn of South & Green wattle Street  Toowoomba | Providing meals, 6.30  Call by 12 pm Wednesday to confirm your place  07 4633 4000 |
| 9 am – 2 pm  Monday – Friday by appointment | YouTurn Youth Service | Hume Street  Toowoomba | Young People 12 – 24 years  Hygiene Packs  Grocery Pack  Food Voucher  Swag or sleeping bag for homeless youth  School related expenses  Particap payment towards utilities, excluding phone bills  Clothing voucher  One way bus travel to suitable accommodation to escape/avoid homelessness  Payment of prescription  4639 9000 |
| Weekdays | Toowoomba Housing Hub |  |  |
| Weekdays | Emerge Cafe |  |  |
| Monday | Street Outreach  Drug arm | Wine Drive Park | 7 pm, Street Outreach, Food, Drinks, Basketball, connection and referral service |
| Monday | Street Outreach  Drug arm | Wine Drive Park | 8 pm, Street Outreach, Food, Drinks, connection and referral service |

**IPSWICH**

|  |  |  |  |
| --- | --- | --- | --- |
| Day | Service | Location | Information |
| Every Second Saturday in the Month | Lend a Hand to Ipswich Homeless  0498 001 792 | Browns Park, North Ipswich | BBQ and Homecooked Meals |
| Monday to Sunday 9 am – 8 pm | Keeping the Faith – Helping Homeless in Ipswich  0438 127 342 | 10a Merle Finimore Avenue | Feeding homeless  Every Monday from 5 pm at Queens Park  Also toiletries given out |
| Tuesday Nights 7 pm | Helping Hands Qld  0447 494 613 | Denmark Guest House 40 Waghorne Street Ipswich | Tea coffee, sandwiches, soup cloths |
| Tuesday Nights 7.30 pm | Helping Hands Qld  0447 494 613 | CWA Ladies Hostel, Brisbane Street, Ipswich | Tea coffee, sandwiches, soup cloths |
| Tuesday Nights 8.00 pm | Helping Hands Qld  0447 494 613 | 68 Chermside Road, Newtown Ipswich | Tea coffee, sandwiches, soup cloths |

**Dalby**

|  |  |  |  |
| --- | --- | --- | --- |
| Day | Service | Location | Information |
| Mondays - Friday  9 – 13 | Dalby Baptist Church | 143 Hayden Street  46623717 | Emergency support food Parcels |
| Mon – Fri  9 - 12 | Dalby Christian Family Church | 101 Pratten Street  46693211 | Emergency support food Parcels |
| Mon – Fri  10 – 1 pm | Goondir Health Services | 4 Jimbour Street  46795900 | Emergency support food Parcels |
| Wed – Fri  10 – 2 pm | Helping Hands | 48 Cooper Street  0428 730 366 | Emergency support food Parcels |
| Mon, Tues, Wed, Fri 9.30 – 11.30 | St Vincent de Paul | 93 Cunningham St  46623497 | Food |
| Mon – Fri  10.30 – 2 pm | WD Outreach Project | 4 Alive Street  1800 990 364 | Feed |

**Stanthorpe**

|  |  |  |  |
| --- | --- | --- | --- |
| Day | Service | Location | Information |
| Mondays  9 – 12 | GBNC | 8 Corundum Street | Emergency support food Parcels |
| Tuesdays  9 -- 12 | Vinnies  1800 846 643 | 21 Creek Street | Emergency support food Parcels |
| Wednesdays | Salvos | 49 Maryland Street | Emergency support food Parcels |
| Thursday  8.45 – 9.45 am | GBNC | 15 Hilton Street | Emergency support food Parcels |
| Friday  9 - 12 | Salvo’s  07 3001 6288 | Pick up at 8 Corundum Street after calling | Call for assistance |

**Warwick**

|  |  |  |  |
| --- | --- | --- | --- |
| Day | Service | Location | Information |
| Sunday Night | Warwick Community Van | Leslie Park | Free hot dinners, resources |

**Accommodation Services**

**HOMELESS PERSONAL INFORMATION QUEENSLAND**:

Information and referral Service 1800 474 753

**Contact closest Housing Service Centre**

<https://www.qld.gov.au/housing/public-community-housing/housing-service-centre>

ADVICE, ASSISTANCE AND REFERRAL

**The Toowoomba Housing Hub**

Address Ground Floor, Easternwell Building, 10 Russell Street, Toowoomba

Telephone 4699 4440

1800 623 435 (toll free within area)

1300 650 915 (maintenance enquiries)

1800 808 107 (emergency maintenance after hours)

Support involves individual in-home living support for people with a disability

**Salvation Army First Response Intake**

Emergency/crisis accommodation for singles and families. Phone assessments required. May take 3 – 5 days response.

Telephone 07 4632 1711

**Life Without Barriers – Toowoomba**

Address 154-156 Margaret Street, TOOWOOMBA CITY QLD 4350

Telephone (07) 3333 8733

Email [YHaRS@lwb.org.au](mailto:YHaRS@lwb.org.au)

Youth Housing and Reintegration Services (YHARS) help young people who are homeless or at risk of becoming homeless. They provide support, financial help, and access to different accommodation options.

**Reconnect - Toowoomba**

Address 145 Taylor Street, TOOWOOMBA CITY QLD 4350

Telephone 4616 3100

Website missionaustralia.com.au

Reconnect aims to prevent homelessness by providing accommodation, counselling, mediation and support, with a strong emphasis on family reconciliation and community engagement.

**Homestay Program – Anglicare SQ – Toowoomba and Southern Downs**

Address 154 Hume Street, EAST TOOWOOMBA QLD 4350

Telephone (07) 4616 800

Email [YHaRS@lwb.org.au](mailto:YHaRS@lwb.org.au)

Homestay supports people who are at risk of homelessness to maintain their current tenancies or find suitable alternative long term options prior to the expiry of the current tenancy.

*Connect with Travis Maguire on Ph: 07 4616 8000 or Mbl: 0474 491 312 or Email: tmaguire@anglicaresq.org.au*

**Ipswich Housing Service Centre**

Address Level 1, ICON Tower

117 Brisbane Street, IPSWICH

Email [ipswichhsc@chde.qld.gov.au](mailto:ipswichhsc@chde.qld.gov.au)

Telephone 07 3437 6000

1800 636 390 (toll free within area)

1300 880 882 (maintenance enquiries)

1800 808 107 (emergency maintenance after hours)

**Cornerstone Homelessness Services – Warwick**

Address 44 Grafton Street, Warwick

Telephone 07 4661 4777

Transitions a person or household, wherever possible, straight from homelessness into stable, long term housing, with support provided where necessary to sustain the tenancy.

**BACKPACK BED FOR HOMELESS**

A national charity that partners with homeless agencies across Australia for the distribution of Backpack Beds for homeless people without shelter via crisis housing, street doctors, outreach workers and other homelessness service

1300 287 4357

[hello@backpackbed.org](mailto:hello@backpackbed.org)

[www.backpackbed.org](http://www.backpackbed.org)

**Crisis & Emergency Accomodation**

**Big Dog Support Services Pty Ltd**

Address 232 Ruthven Street, Toowoomba

Telephone 0427 987 654

Support involves individual in-home living support for people with a disability

**Help A Friend Club Toowoomba Inc – Newtown**

Address 80A Anzac Avenue, NEWTOWN QLD 4350

Telephone (07) 4639 1304

Website hafc.org.au

Email [office@hafc.net.au](mailto:office@hafc.net.au)

Hours of operation 9:00 AM to 4:00 PM Mon-Thu; 9:00 AM to 3:00 PM Fri

HAF-Accommodation works to provide, safe, clean and affordable accommodation to people who may otherwise be homeless. Our residence offers private rooms with shared facilities. We offer people a stable environment, giving them the opportunity to regroup their lives.

**MEN**

**St Vincent de Paul Society Queensland - South Toowoomba Homeless Hostel (Men)**

Address 206 James Street, SOUTH TOOWOOMBA QLD 4350

Telephone (07) 4591 1300

Website qld.vinnies.org.au

Email [hostel.toowoomba@svdpqld.org.au](mailto:hostel.toowoomba@svdpqld.org.au)

Hostel Accommodation for males 18+. Shared rooms. All meals provided

**Salvation Army**

Address 78 West Street, TOOWOOMBA

Telephone 4639 7880

**Rens Street Lodge**

Address 135 Russel Street, Toowoomba

Telephone 0439 004 000

**Mica Lodge**

Address 135a Russell Street

Telephone 0421493 462

**WOMEN**

**Salvation Army**

Address 78 West Street, Toowoomba

Telephone 4632 1799

Assessment Line 07 3832 1491

**YWCA**

Address 112 Mary Street, Toowoomba

Telephone 07 3230 3410

**Eva’s Place Pregnancy and Early Parenting Support Inc. Toowoomba**

Address 1st Floor 5 Bell St, TOOWOOMBA QLD 4350

Telephone 1300 560 665

Website evasplace.com.au

Email [info@evasplace.org.au](mailto:info@evasplace.org.au)

Partnering with Safe Haven Community in providing housing solutions for women in unexpected and crisis pregnancies

**FAMILIES**

**Salvation Army**

Address 789 West Street, Toowoomba

Telephone 4632 1711

**St Vincent de Paul Society (Emergency)**

Address 206 James Street, Toowoomba

Telephone 4639 7880

**St Vincent’s de Paul Society**

Address 4 Julia Street, Toowoomba

Telephone 4699 5200

**Dalby Supported Accommodation Services – St Vincent De Paul**

Telephone 4593 6801

**Crisis Accommodation Program (CAP)**

inCommunity <https://incommunity.com.au/crisis/> Ipswich

Referral through Queensland Homelessness Information Platform

**YOUTH SPECIFIC  
The Haven**

Address 2 – 4 Jordan Court, Torrington

Telephone 4630 4181

**Gateway House**

Address 26 Stephen Street, Toowoomba

Telephone 4639 2740

**Emerge - Toowoomba**

**House 360**

13 – 21 years

Telephone 0402 790 677

**Rainbow Room** night to night basis (checkout at 8 am)

Email hello@emergeyouth.org.au

**The Grove**

Address 102 – 120 Handley Street, Toowoomba

Telephone 0493 474 743

**Lockyer Valley Housing Service**

Address 45 Patrick Street, Laidley

Telephone 1300 865 306

<https://www.wmq.org.au/housing-and-homelessness>

**Hargreaves House Crisis Shelter**

In Community’s Crisis Shelter in Ipswich

16 – 21 Years

Referral through Queensland Homelessness Information Platform

**Other Accomodation Options**

**BACKPACKERS**

**Place2Stay**

Address 133 Bridge Street

Telephone 4638 4050

**Garden City Backpackers**

Address 61 Ruthven Street, Toowoomba

Telephone 4632 1567

**HOSTELS/LODGES**

**Bracker House**

Address 3 Bracker Street, Toowoomba

Telephone 4638 7641 or 0477 012 082

**Help a Friend**

Address 80 Anzac Avenue, Toowoomba

Telephone 4639 1304

**Grace House**

Address 143 Geddes Street, Toowoomba

Telephone 4637 8116

**Darling Heights Lodge**

Address 102/120 Handley Street, Toowoomba

Telephone 4637 2811

**CARAVAN PARKS**Jolly Swagman

Address 47 Kitchen Street, Toowoomba

Telephone 4632 8735

**Toowoomba Motor Village**

Address 821 Ruthven Street, Toowoomba

Telephone 4635 8186

**HOTELS**

**Norville Hotel**

Address 70 Russell Street, Toowoomba

Telephone 4639 3339

**National Hotel**

Address 55 Russell Street, Toowoomba

Telephone 4564 9589

**General Accommodation Services**

**Life without Barriers - Toowoomba**

Address 154-156 Margaret Street, TOOWOOMBA CITY QLD 4350

Telephone (07) 3333 8733

Website qld.gov.au

Email

Homestay - supporting people to maintain their current accommodation or to access more sustainable accommodation. Currently provided in Queensland.

**Fairhaven Care Centres**

Address 1 Thomas Street, TOOWOOMBA QLD 4350

Telephone (07) 4632 3391

Website fairhavencare.com.au

Email [fhtoowoomba@fhcc.com.au](mailto:fhtoowoomba@fhcc.com.au)

We provide services in the Toowoomba Regional Council region.

**Joshua House Australia Ltd**

Address 61 Ruthven Street, HARLAXTON QLD 4350

Telephone (07) 4638 8246

Website jha.org.au

We provide services in the Toowoomba Regional Council region.

**The BASE**

Address 10 Neil Street, TOOWOOMBA CITY QLD 4350

Telephone (07) 4638 2399

Website baseservices.com.au

Soup kitchen, 11AM - 12:30PM Monday to Thursday at 10 Neil St, Toowoomba. Lunch time meal and weekly visits by: Centerlink (Monday) Oz Care (Tuesday) and Queensland Homeless Persons Legal Clinic (Wednesday).

**The Salvation Army - Supported Accommodation Services - Toowoomba**

Address 78 West Street, TOOWOOMBA CITY QLD 4350

Telephone (07) 3832 1491

Website salvationarmy.org.au

This service provides information, advice, referral and provision of housing (as available) for those who meet criteria. Persons housed by this service are provided with support-based Case Management framework with the aim to assist them to secure affordably, long-term housing. Continued support is available for all who have moved from the program to other accommodation.

**The Village on the Downs**

Address 63-65 Drayton Road, HARRISTOWN QLD 4350

Telephone (07) 4636 7777

Website thevillage.com.au

Direct Services, Target Group: Families/ Couples, Men & Women, Seniors,

**YWCA Queensland - Toowoomba**

Address 112 Mary St, EAST TOOWOOMBA QLD 4350

Telephone (07) 3230 3410 Website ywca.org.au

Email [Barbara.battley@ywca.org.au](mailto:Barbara.battley@ywca.org.au)

Hours of operation 9:00 AM to 5:00 PM Mon-Fri We are single female rooming house and unit complexes not houses. We are Community Housing operating under referral from Qld Department of Housing and all applicants must have a current approved housing application and referral from Department of Housing.

**Specialist Homelessness Services Life Without Barriers – Toowoomba, Warwick and Dalby**

Address 145 Taylor Street, TOOWOOMBA CITY QLD 4350

Telephone (07) 4616 3100

Website qld.gov.au

Email [Kendal.mcwhirter@lwb.org.au](mailto:Kendal.mcwhirter@lwb.org.au)

Homelessness and Housing – Mobile Case Management Service for early intervention. HomeStay Support Services target people who are housed, however at risk of homelessness, with the goal of providing case management support to prevent them from losing a tenancy that is at risk Homeless Hotline

**Food Assistance**

**Harlaxton Neighbourhood Centre Inc**

Address 17D Coonan Street, HARLAXTON QLD 4350

Telephone (07) 4639 2868

Email [harlaxtonnc@bigpond.com](mailto:harlaxtonnc@bigpond.com)

Hours of operation 9:00 AM to 5:00 PM Mon-Fri

The charitable food sector, including institutions like food banks, food pantries, soup kitchens, and feeding programs, is working together to address food insecurity so we are funded by the Dept of Communities which we turn into food vouchers which then you take up to FoodAssist in Vanity St to collect your food Parcel

**Food Assist**

Address 148 Campbell Street, Toowoomba

Telephone 4634 1157

Hours 9 am – 4 Monday to Wednesday

$15 normal box, $30 super box, Health Care Card needed

**Tony’s Community Kitchen**

Address 162 James Street

Website <http://www.tonyscommunity.org.au/>

**Civic Assist**

Address: Spring Street

Clothing and Food Parcels

**Adra Toowoomba**

Address 29 Bell Street Toowoomba

Food Parcels and Blankets

**Harlaxton Neighbourhood Centre**

Address 17D Coonan Street, Toowoomba

Website <http://harlaxtonnc.wixsite.com/website?fbclid=IwAR1Te1P__iRqauM3F8fjpEfDKb-O_Et-gdNPuUlz6e0AS2aPyZRYKvC9gmI>

**ActsCare Group, Food Assist**

Address 148 Campbell Street, Tooowoomba

Website <http://www.foodassist.com.au/>

**The Salvation Army Toowoomba**

Address 119 West Street, Toowoomba

Website <http://www.salvationarmy.org.au/>

**Civic Assist**

Address 158 Margaret Street, Toowoomba

Website <http://www.civicassist.org.au/>

**St Vincent de Paul Family Support Centre**

Address 4 Julia Street, Toowoomba

**Rosies Youth Mission, Street Outreach Services Wilsonton**

Address Wine Drive Wilsonton

Sunday 10:30 am to 12:30 pm

**Rosies Youth Mission, Street Outreach Services, Toowoomba**

Address Gleeson Crescent, Harlaxton

Wednesdays 5 pm – 6:30 pm

**Loaves and Fishes Care Services Toowoomba**

106 Hill Street, TOOWOOMBA 4350

4632 6941

8:30 to 5 Pm Weekdays

Selling $55 food hampers. Also Cost Recovery Store selling Frozen items, cleaning items etc.

[**https://loavesandfishescareservicetoowoomba.org/**](https://loavesandfishescareservicetoowoomba.org/)

**Lifeline, Darling Downs**

33 Russell Street, TOOWOOMBA

**Laidley Community Centre**

13 Mary street, Laidley

**The Salvation Army Ipswich**

62 South Street, IPSWICH 4305

**Ipswich Assist**

21 South Street, IPSWICH 4305

**Dignity Food Relief**

Wednesdays 10 am to 12 pm

The Club 59 Limestone Street, IPSWICH 4305

https://incommunity.com.au/dignity-food-relief/

**Granit Belt Neighbourhood Centre**

8 Corundum Street, Stanthorpe 4380

**St Vincent’s de Paul Centre, Stanthorpe**

21 Creek Street, STANTHORPE

**Stanthorpe Baptist Church**

Cnr Railway Street and Hill Crest Street, STANTHORPE

4681 1293

**Murilla Community Centre**

73A Murilla Street, RIMELS 4415

**Salvation Army Roma Corps**

89 – 91 Arthur Street, ROMA 4455

4622 4029

**Anglicare South /qld**

50 Aruthure Street, ROMA 4455

1300 114 397

**The Salvation Army, Blackwater**

13 Arthur Street, BLACKWATER

**Rural Communities Social Services**

No Street Access, MILLMERRAN 4357

**Chinchilla Family Support Centre**

67 – 71 Middle Street, CHINCHILLA 4413

**Murilla Community Centre**

73A Murilla Street, MILES

4627 2027

**Country Hope Church**

Address 3 Burbank Street

Telephone 4668 9471

Food, blankets and sometimes monetary support

**The Salvation Army Dalby Family Store**

Marble Street, DALBY 4405

**Western Downs Outreach Project**

4 Alice Street, DALBY

1800 990 364

**St Vincent’d De Paul**

Cunningham Street DALBY 4405

4662 3497

**Food Hamper Support Dalby – WDOP**

Address 4 Alice Street Dalby

Telephone 1800 990 364

Food hampers Monday to Friday 10.30 to 2.30

**Tara Neighbourhood Centre**

49 Day Street, TARA 4421

http://www.taranc.com.au/

**St Vincent de Paul Society, Moree**

65 Frome Street, MOREE 2400

**Moree East School as Community Centre**

Adelaide Street, MOREE 2400

**Anglicare, Moree**

Cnr Frome Street, Heber Street, MOREE 2400

**St Vincent de Paul, Goondiwindi**

5 Moffat Street, GOONDIWINDI 4390

**Graham House Community Centre – Murgon**

21 Taylor Street E, MURGON

4169 8400

Clothing, Blankets and Food Parcels, Pharmaceutical vouchers, furniture

**Salvation Army South Burnett Region Corpe – Kingaroy**

109 Kingaroy Street, KINGAROY

4162 5246

Clothing, Blankets, Food Parcels and Food Vouchers

**Lighthouse Community Centre**

37 Guy Street, WARWICK

4661 8211

Food Distribution, Emergency Hampers, Blankets and Domestic Violence Services.

**OzHarvest**

<https://www.ozharvest.org/food/receive-food-individuals/>

Feeding hungry people Listed above

**FoodAssist Warwick**

Address 110 Mary Street, EAST TOOWOOMBA QLD 4350

Telephone (07) 4661 5576

Website actscare.com.au

Email [foodassist@actscare.com.au](mailto:foodassist@actscare.com.au)

Arrive at our warehouse between Monday & Friday 9am to 3pm. You will be required to sign a disclaimer and make a donation of $15 for a standard food hamper,$30 for a super box. 38 Percy St Warwick QLD

**Community Compassion Ipswich**

Address 1 Darling Street East, Woodend, Ipswich

Telephone 07 3496 1514

Ipswich Foodbarn, The Lion and the Lamb Community Centre, Food Hampers $30 once off Membership fee of $5. All you need to be is to be in need and a CRN and other ID. Open 9 am to 4 pm Monday Tuesday, Thursday and Friday

**Crossfire Mobile Food & Op Shop Trailer Outreach Ipswich**

Address Varies

Telephone 0431 346 296

10 am to 2 pm Queens Park

[Check Calendar on My community Directory](https://www.mycommunitydirectory.com.au/Queensland/Ipswich/Welfare_Assistance___Services/Food_Vans_and_Kitchens/99835/218357/The_Message_of_the_Cross_Indigenous_Corporation_)

Every day trolley is different depending on what is available, fresh fruit and vege, fridge and frozen foods, dry food. Also check out Home delivery option

**Footprints in the Park Ipswich**

Address Queens Park, Ipswich

Wednesday night 5.30 to 7.30 BBQ Diggers Rest, Goodna Friday night 5.30 to 7 pm

Leichhardt Park, Leichhardt every wed night 6 to 7.30 Riverview Park very Friday 3.30 to 5 pm

Birrell street Park Friday nigh 5 pm Mulley Park Friday 5 – 7 pm

**GIVIT**

Website givit.org.au

Email [info@givit.org.au](mailto:info@givit.org.au)

GIVIT’s matches generosity with genuine need by inspiring and connecting an online network of givers. Through its website, Australian charities are supported as they request essential, quality items on behalf of their clients. GIVIT then matches these requests with items donated by members of the public, ensuring our most vulnerable receive exactly what they need, when they need it the most

**Emergency Relief - Toowoomba**

Address 33 Russell Street, TOOWOOMBA QLD 4350

Telephone 1300 991 443

Website lifelinedarlingdowns.org.au

Email [Lifeline@lifelinedarlingdowns.org.au](mailto:Lifeline@lifelinedarlingdowns.org.au)

This program aims to support people experiencing unexpected short-term financial stress or crisis, such as loss of income, eviction or a personal tragedy.

**Emergency Relief - Toowoomba**

Address 154 Hume Street, TOOWOOMBA QLD 4350

Telephone 1300 114 397

Website anglicaresq.org.au

This program aims to support people experiencing unexpected short-term financial stress or crisis, such as loss of income, eviction or a personal tragedy. Tuesday and Wednesday Mornings by appointment

**Lifeline Darling Downs - St George office**

Telephone 1300 991 443

Website lifelinedarlingdowns.org.au

Email info@lifelinedarlingdowns.org.au

Lifeline Darling Downs & South West Queensland Limited (Lifeline Darling Downs) is a community based organisation providing an array of counselling and community services, to an area roughly the size of Victoria.

For Rural Farmers

**Farmers Angels (formally Drought Angels)**

Address 29 Malduf Street, Chinchilla

Telephone 4662 7371

Farmers Angels Ltd are a registered charity who support Australian farming families impacted by natural disasters such as drought, fire, flood, plague & cyclones. We provided financial assistance, hampers, care packs and support to farmers to ease their immediate financial stress and allow them to care for their families with dignity, allowing them to concentrate on their farming business.

**Aussie Helpers**

Address 18 Wills Street, Charleville

Telephone 1300 665 232

Email [admin@aussiehelpers.org.au](mailto:admin@aussiehelpers.org.au)

Providing Food Hampers to farming families, pellet, supla base, grain and hay. Water and gift cards to farmers.

**Rural Aid**

Financial Assistance, Fodder, Domestic Water and Farm Army

<https://www.ruralaid.org.au/services-provided/>

Across the Darling Downs

Telephone: 0447 116 757

**Welfare Assistance & Support Services**

**Backpack Bed For Homeless**

Telephone (07) 3286 9834

Website backpackbed.org

Email [hello@backpackbed.org](mailto:hello@backpackbed.org)

Hours of operation 9:00 AM to Midnight Mon-Fri Backpack

Bed for Homeless provides emergency relief Backpack Beds to street sleeping homeless people without shelter. We work in partnership with 600+ homeless agencies across Australia to reach homeless people without accommodation. The Backpack Bed is a crisis bed for people sleeping on the street while they await other housing solutions

**Wrap With Love**

Telephone (02) 8399 3000

Website wrapwithlove.org

Email [info@wrapwithlove.org](mailto:info@wrapwithlove.org)

Making wool and yarn wraps for needy people at home and around the world

**Centrelink Customer Service Centre - Toowoomba**

Address 12 Bell St, TOOWOOMBA QLD 4350

Telephone 13 28 50

Website servicesaustralia.gov.au

We deliver social and health-related payments and services. Please call us for more information on the services that we provide and we can help assist you.

**Goondir Health Services**

Address 4 Jimbour Street, Dalby

Telephone 4679 5900

Emergency Relief is available to provide financial support to clients

**Domestic Violence**

**DV Connect 1800 811 811**

**Escaping Violence Payment**

The Escaping Violence Payment EVP Program is available for people 18+ who have recently experienced intimate partner violence, have a changed living situation and are experiencing financial stress.

[Uniting Care](https://www.unitingcareqld.com.au/services-and-support/family-support/domestic-and-family-violence/escaping-violence-payment)

[Wesley Mission](https://www.wesleymission.org.au/about-us/what-we-do/helping-people-most-in-need/housing-and-accommodation/wesley-emergency-relief/more-support-to-help-escape-family-violence/)

**Women’s Shelters and home security safety upgrades**

<https://www.justice.qld.gov.au/about-us/services/women-violence-prevention/violence-prevention/service-providers/brokerage-emergency-crisis-payment-arrangements>

**Contact closest Housing Service Centre**

<https://www.qld.gov.au/housing/public-community-housing/housing-service-centre>

**Toowoomba**

Address Ground Floor, Bell Street Mall

10 Russell Street, Toowoomba

Email [toowoombahsc@chde.qld.gov.au](mailto:toowoombahsc@chde.qld.gov.au)

**Telephone** 07 4699 4400

1800 623 435 (toll free within area)

1300 650 915 (maintenance enquiries)

1800 808 107 (emergency maintenance after hours)

**Ipswich Housing Service Centre**

Address Level 1, ICON Tower

117 Brisbane Street, IPSWICH

Email [ipswichhsc@chde.qld.gov.au](mailto:ipswichhsc@chde.qld.gov.au)

Telephone 07 3437 6000

1800 636 390 (toll free within area)

1300 880 882 (maintenance enquiries)

1800 808 107 (emergency maintenance after hours)

**Tenants Queensland**

Has developed a toolkit and advisory line for service providers supporting people with DFV related tenancy issues in Queensland

07 3708 4833 <https://tenantsqld.org.au/dv-toolkit/>

**1800 Respect** provides support to people exposed DFV within a work context; this access can be useful for workers of the housing and homeless sector who engage with service users who have experienced DFV

The **Queensland Government** website contains a comprehensive list of funded services which can be filtered by geographic location, such that you can find relevant services in your area

<https://www.qld.gov.au/community/getting-support-health-social-issue/support-victims-abuse/domestic-family-violence/find-local-support>

**Murri Sisters** (Logan/Ipswich)

Provides mobile support case management to Aboriginal and Torres Strait Islander women and children escaping domestic violence.

07 3846 3490 <http://www.murrisisters.org.au/>

**Immigrant Women’s Support Service IWSS**

<https://www.iwss.org.au/> Brisbane only, but could help support with advice.

**Domestic Violence Action Centre (DVAC)**

**Toowoomba**

Toowoomba phone number:  46321354

**Ipswich**

Ipswich phone number:  3816000

Email: <https://dvac.org.au/>

Men’s Behaviour Intervention Group: 0417 399 385

DVAC is the regional domestic and sexual violence service across Toowoomba, Darling and Southern Downs, Ipswich and Greater Ipswich regions. 

Services Monday – Friday 9am – 5pm.

Services include:

* Telephone services information and referral
* court support
* domestic violence case management support
* Family counselling support
* Limited home safety upgrades and emergency relief
* Sexual violence support services
* Youth Sexual violence services
* Men’s behaviour Intervention services
* Community development and education
* High Risk Team ( Ipswich)

**APPS to assist with Domestic & Family Violence and/or Women’s Safety**

*Name of App or Service Description Link or website*

**Emergency Plus** - free app for any 000 emergency

The Emergency+ app is a free app developed by Australia’s emergency services & govt and industry

partners. Use in a crisis to get help faster. Uses GPS in smart phones to help a Triple Zero (000) caller

provide critical location details to mobilise emergency services.

https://www.emergencyplus.com.au/

**Sunny** - free app for women with disability

Sunny is 1800RESPECT’s app for women with disability who have experienced violence and abuse. Sunny

has been co-designed with women with disability.

https://www.1800respect.org.au/sunny

**Daisy** - free app to explore local/regional services safely

Daisy is an app that provides information about support services in your local area. Developed by

1800RESPECT, includes safety features to help protect the privacy of people using it.

https://www.1800respect.org.au/daisy

**Be There** - free app co-created with Griffith University

Learn how to ‘be there’ for a loved one, a friend or even a stranger in an unhealthy, toxic or abusive

relationship. Get direct access to tools that empower, educate & support you to help someone who is

experiencing domestic or family violence.

<https://bethereapp.com.au/>

**RizeUP**

Confidentiel Location

1800 737 723

[i@riseup.com.au](mailto:i@riseup.com.au)

[www.rizeup.com.au](http://www.rizeup.com.au)

Provides practical support and emergency relief in the form of food parcels, clothing, blankets and household and educational items for families escaping domestic violence.

**Protea Place Women’s Support Centre**

131 Russell Street - TOOWOOMBA

4613 1378 appointment

Open Monday/Wednesday/Friday from 10 am to 2 pm

**Women’s Wellness Centre, Mercy Family Services**

Non Crisis Support

104 South Street, Toowoomba

4617 7600

**Willow Tree 37**

Uniting Church, 33A Guy Street - WARWICK

4574 4876

secetary@wt37.org

Open two days a week (Tuesday and Thursday) for 4 hours (10 am to 2 pm)

**Warwick Safe Haven**

Mobile: 0429 432 510

[safehavenwarwick@gmail.com](mailto:safehavenwarwick@gmail.com)

DVAC support with needs at home, travel vouchers, assistant with removal costs. They also provide education and awareness to frontline services ie. Pharmacies, hairdressers, real estates etc.

**Lighthouse Community Centre**

37 Guy Street, WARWICK

4661 8211

Food Distribution, Emergency Hampers, Blankets and Domestic Violence Services.

**Safe Connections**

Life Line Darling Downs

138 Victoria Street, St George, Roma and surrounding areas.

1300 911 443

**Save the Children Carina Domestic Family Violence Refuge & Mobile Outreach Service**

Crisis Accomodation, Outreach Service, Support Access Services

Roma QLD

0429 116 144 or 1800 512 432

**Far West Indigenous Family Violence Service**

15 Willis Street, Charleville

1654 3815

**Far West Indigenous Family Violence Service**

17 Louise Street, Cunnamulla

4655 0578

**Far West Indigenous Family Violence Service**

St George

4655 0578

**Graham House Community Centre**

21 Taylor Street East, Murgon

4169 8400

**Uniting care Community – South Burnett**

1 Victoria Street, Kingaroy

4160 0750

**Dalby Family Support**

DV referrals, information and advice

4C Jimbour Street, Dalby

0493 220 814

**Helping Hands Outreach Project Dalby**

48 Cooper Street, Dalby Opens 10

0447 624 294

**Orange Sky Laundry Services**

**Dalby Laundromat**

Address 143 Cunningham Street

Wednesdays 5.30 to 7.30 pm

Saturdays 10 am to 12 pm

**Wyalla Coinwash Laundromat Toowoomba**

Address Wyalla Plaza, Taylor Street

Tuesdays 12 – 2 pm

**Protea Place Women’s Support Centre**

131 Russell Street - TOOWOOMBA

4613 1378 appointment

Open Monday/Wednesday/Friday from 10 am to 2 pm

**Ipswich HUB**

Address 10 Merle Finimore Avenue

Wednesdays 4.30 – 6.30 pm

**Pop Up Signal Flare**

Address Cameron Park, Booval

Sunday 10 – 1 pm (may be not every Sunday)

**Deebing Creek Camp**

Address Grampian Drive, Deebing Heights (Ipswich)

Fridays 12.30 to 3.00 pm

**Washing/Laundry Services**

**Dalby**

MYCNC

Address Cnr Nicholson & Drayton Street

Monday to Friday

8:30 To 4.30 pm

**Toowoomba**

Clewley Park

**Second Hand Shops**

**Kingsthorpe and District Progress Association Op Shop**

Address 21 Kingsthorpe Haden Road, KINGSTHORPE QLD 4400

Telephone 0417 613 121

Email [kingsthorpeprogress@gmail.com](mailto:kingsthorpeprogress@gmail.com)

Kingsthorpe Op Shop, community organisation run by local volunteers. No electrical goods or large furniture sold. Open Tuesday's, Wednesday's and Thursdays between 10am - 4pm.

**Lifeline - Perth Street Shop**

Address 187 Perth St, SOUTH TOOWOOMBA QLD 4350

Telephone (07) 4688 3707

Website lifelinedarlingdowns.org.au

Second hand clothing, small furniture, linen, bric a brac, books

**Lifeline - The Range Boutique**

Address 11 James St, RANGEVILLE QLD 4350

Telephone (07) 4688 3708

Website lifelinedarlingdowns.org.au

Pre-loved designer clothing and accessories

**Lifeline Emporium - Including Vintage Wardrobe and Bookshop**

Address 302 Ruthven St, TOOWOOMBA QLD 4350

Telephone 1300 991 443

Website lifelinedarlingdowns.org.au

Email [lifeline@lifelinedarlingdowns.org.au](mailto:lifeline@lifelinedarlingdowns.org.au)

Quality second hand clothing and bookstore. Including Vintage Wardrobe.

**St Vincent de Paul - Pittsworth**

Address Saint Stephen's Catholic Church, Hume Street, PITTSWORTH QLD 4356

Telephone 1800 846 643

Website qld.vinnies.org.au

Email [charity.tba@svdpqld.org.au](mailto:charity.tba@svdpqld.org.au)

Vinnies Shops and Other St Vincent de Paul Society Services Vinnies Shops Vinnies is your number one destination for affordable and pre-loved items. You can find great clothing, furniture, books, music and bric-a-brac at bargain prices. At Vinnies, everything you buy or donate inspires change in your local community.

**Breakfast Club/Lunch Club Options**

**Rapid Relief Team**

<https://rrtglobal.org/>

RRT provides free catering assistance and tangible support to emergency services, government and charitable organisations. Limited number of Lunch packs…

**These Grants have paid for Breakfast and Lunch Clubs**

<https://www.commbank.com.au/about-us/opportunity-initiatives/opportunity-from-community/commbank-foundation/community-grants.html>

<https://www.woolworthsgroup.com.au/au/en/sustainability/Planet.html>

<https://www.coles.com.au/about-coles/community/our-partners>

**Other Information**

<https://lifeeducationqld.org.au/healthy-eats/for-schools/school-breakfast-program/>

**Showers open to public/Kitchen facilities**

**Charleville**

Gull Charleville Roadhouse Lot 2 Mitchell Highway Charleville

**Dalby**

MYCN

Cnr Nicholason & Drayton Street

Monday – Friday – Showers

8:30 To 4:30

**Tara**

On the Lagoon in CBD

**Goondiwindi**

BP Road house

**Nanango**

* Reg McCallum Park

**Kingaroy**

* Glendon St Carpark

**Stanthorpe**

Stanthorpe Fitness Centre free access till June 30, 2023

Entry vouchers from Granite Belt Neighbourhood Centre

**Toowoomba**

* Queens Park on Margaret Street
* Clewley Park Kitchen Laundry and 3 shower cubical

**Warwick**

Warwick Indoor Recreation and Aquatic Centre free access till June 30, 2023

Entry Vouchers from St Vincent De Paul Cornerstone Warwick

**BP Truck Stops often have Showers**

<https://www.bp.com/en_au/australia/home/who-we-are/find-your-nearest-bp/find-your-nearest-bp-showers.html>

**Free Campsites**

**Toowoomba and surrounds**

* Dalrympe Creek Park – Allora
* Lake Clarendon Picnic Area
* Pioneer Hotel Kulpi
* O’Shanley’s Irish Bar – 46 Fisher Street Clifton
* Hampton Visitor Informtion Centre
* Yarramalong Weir
* Passmore Reserve - Ellangowan
* James Hedges Park – Helidon
* Aubigny Hotel – 1277 Oakey Pittsworth Road, Aubigny
* Bowenville Reserve
* Lake Broadwater $7.25 per person for up to 10 nights